

## **Access Your MHS GENESIS Patient Portal**

Looking to access your health information? It's never been easier, thanks to the [MHS GENESIS Patient Portal](#). This secure, online tool allows you to manage your health care at military hospitals and clinics from the comfort of your home or on the go. Here are the ways you can access MHS GENESIS.

### **Direct access via web browser**

The most straightforward way to access the MHS GENESIS Patient Portal is through a web browser.

1. Open your preferred browser and navigate to the [MHS GENESIS Patient Portal](#).
2. Log in using your DS Logon credentials.
3. If you don't have a DS Logon, you can create one on the site. This method gives you full access to your medical records and appointments. You can use messaging services with your health care providers as well.

On the go? You can also use a web browser on your mobile device.

### **Using a Common Access Card**

If you're a service member, you might prefer to use your Common Access Card to access the MHS GENESIS Patient Portal. This method provides secure, direct access without needing to enter a username and password each time:

Remember, this option is available if you're accessing the portal from a DOD network or computer that has a CAC reader.

### **Patient kiosks at military hospitals and clinics**

Some military hospitals and clinics have patient kiosks where you can access the MHS GENESIS Patient Portal. The kiosks provide quick and easy access to your health information while you're on site. Simply log in using your DS Logon credentials to check your records or confirm upcoming appointments. Check to see if these kiosks are available at your local military hospital or clinic.

### **Assistance through the MHS GENESIS Help Desk**

If you have any issues with the MHS GENESIS Patient Portal, you can get support from the MHS GENESIS Help Desk at 800-600-9332. Help Desk representatives can guide you through logging in and navigating the portal. They're available to help you gain seamless access to your health information whenever you need it.

For issues accessing the MHS GENESIS Patient Portal with your DS Logon, contact the DMDC Customer Contact Center at 800-368-3665. Help is available Monday through Friday from 5 a.m. to 5 p.m. PT.

By using the [MHS GENESIS Patient Portal](#), you have the power to manage your health care in a way that fits your lifestyle. Whether you prefer using a desktop computer, mobile device, or on-site kiosks, the portal is flexible and user friendly.

Take control of your health information today! Experience the convenience of the MHS GENESIS Patient Portal.