

## **NOTICE REGARDING CORRECTIONS TO THE 2009 MCA MEMBER DIRECTORY**

The Marine Corps Association periodically publishes a membership directory for the benefit of its members. As a non-profit veterans' organization focused on its mission to help Marines, MCA does not have the resources to produce a directory containing more than 80,000 names internally. Therefore, MCA contracts the production of the directory to a reputable company recognized as a leader in the industry of publishing directories for many organizations, including many leading schools and universities. Following the distribution of its 2009 directory, MCA was contacted by the Legion of Valor, an organization for persons holding one of the two highest military awards for valor. The Legion identified 40 entries in the MCA directory that they believed contained erroneous information about awards for valor. MCA immediately contacted its contractor, which records each conversation between its employees and an MCA member. At MCA's request, the contractor reviewed the recording for each of the 40 entries questioned by the Legion. The contractor concluded that many of the erroneous entries were the fault of the contractor's employees and were due to the unfamiliarity of those employees with terminology related to military awards.

Again at MCA's request, the contractor wrote a letter to the Legion of Valor acknowledging their errors, apologizing therefore, and promising to better train its employees who might work on future military directories. MCA sent a letter to each of the 40 persons whose entries were questioned, stating the corrections MCA believed to be appropriate, and giving the member the opportunity to dispute MCA's corrections. The corrected entries will be included in an addendum to the directory that will be published in MCA's magazines and posted on the MCA web site. MCA takes the issue of false claims regarding military valor very seriously, and would not, and did not, knowingly ignore or disseminate such claims.